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# VIEW FROM THE BIG SEAT

Hugh Lynar, Editior

T's true we only achieve greatness by standing on the shoulders of giants, which if you think about it defines almost everything you accomplish. Especially here in organized labour. We have what we do today because of the struggles and gains of the past, and when you consider just how good we do have it, especially compared to the world as a whole, we have much to be thankful for.

On a much smaller stage, but no less relevant, is the issue you now hold in your hands. If it weren't for the work of previous editors, brothers Terry Stanton and Nick D'Alicandro to name but a few, I doubt very much this would have gone as smoothly as it did. So to them a heartfelt thanks.

I'll leave the summertime vacation best wishes part to our leadership, no need to repeat that here, but I will encourage you all to be safe no matter where your adventures take you, or who's adventures you find yourself getting in the way of.

You'll notice I've added a restaurant recommendation section, and as we all like to eat I thought that a quick reference guide might be of benefit. Good bang for the buck is the only criteria I ask for. It's getting expensive out there and good value is always appreciated, especially with a small family in tow. That said if you have a suggestion by all means pass it along. In the form of a written review please, I'll never remember it all if you just tell me...

Just a heads up – Julys' General Membership Meeting is cancelled along with the Executive Meeting, being summer shutdown and all. The next scheduled events are Tuesday, August 30th for General Membership and the Executive Meeting will be held Monday, August 29th. (A)

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# GX7000 AND 8000 LAND IN TORONTO

Rolland Kiehne, President



Bappreciative to again have the opportunity and privilege of representing you for a third term of office as your president.

Together, with your solidarity and activism, we will carry on the work of building our great local union over the next three years.

Thank you for your continued confidence and support.

Well done to everyone that participated in the election. Whether successful or not, you demonstrated an interest in building a stronger local union through your desire to make a difference on behalf of our members.

A special thank you to Sister Linda Cooper and the local-wide Election Committee. Running an election in Local 112 is never a simple task. The committee's hard work and dedication was evident throughout the entire election process.

### **BOMBARDIER**

With an estimated overall investment in the Global Express 7000/8000 business jet program in excess of \$1 billion and the creation of over 700 jobs in Toronto, this clearly represents a monumental moment in time with respect to the long term job stability of our members.

Your leadership worked hard and made some incredibly tough decisions to secure the final assembly of these aircraft.

The company will now proceed with the building of two additional Bays and a GX pre-flight hangar.

The Ontario government is also a partner in some undisclosed, at least at time of writing, capacity.

By winning the final assembly of the GX 7000 & 8000 & the inherent in-

vestment in people & infrastructure, the Toronto plant and its workers are now positioned to be a site of choice for future investment within Bombardier. These are the company's words not mine.

To be clear, our members have earned the right through their hard work and sacrifice to long-term job security & expect Bombardier to deliver it.

### **AROUND THE LOCAL**

At Toromont, the members overwhelmingly ratified an agreement that retains the union at the company's new branch location at Orenda Road in Brampton.

Woodbridge Foam continues to hire new workers to meet the auto-part demands of the domestic automakers.

We have completed first contract negotiations on behalf of Cash Logistics and ARP members at Brinks. At time of writing, the deal has yet to go to the members for ratification.

With the work situation at SPAR Aerospace being somewhat dire, the bargaining committee negotiated an 18 month agreement which was ratified by the members.

Negotiations at Northstar Aerospace will commence in late summer. The bargaining proposal surveys have been circulated, and a proposal meeting will be held shortly.

With the last space shuttle flight completed, our members at MDA are fighting like hell to convince government to not only sustain funding to the Canadian Space Agency, but in fact are calling to enhance it. Our members' future and the role of Canada in space depend on the CSA.

At Hewitt Material Handling and Vitafoam, the work situation remains stable.

### LOCAL UNION EVENTS

Our annual golf tournament and picnic are behind us. An incredible amount of work goes into organizing these events. I will not attempt to name all those that played a role in making them a success. Know that the membership appreciate your efforts.

Our annual Labour Day Parade is just around the corner. Bring your family and join us for a fun-filled day.

### AT THE HALL

One person simply cannot run an organization as large and vibrant as our Local Union.

It takes activists willing to give of their own time to build a strong local union. Many work tirelessly behind the scenes and rarely get the recognition they deserve. On behalf of the Executive Board, our heartfelt thanks for your contribution to our union.

I'd like to extend my congratulations to our fishing derby and trap shoot winners. A special kudo to all who helped run these amazing events. Without you and your incredible efforts none of these events are possible.

Finally, I want to wish all members and your families a wonderful summer vacation. Stay healthy and safe! (A)





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# **GET INVOLVED IN YOUR UNION**

Dan Alushi, Vice President

would like to take this opportunity to thank you all, for the support throughout my campaign during these recent elections.

Congratulations to all those that were elected and kudos to the many others that put forth the effort to run and get involved in the Locals Elections.

As a member of the Executive board, I look forward to working with the board and to help in the building of a strong local. I'd also like to encourage all members to become more active and involved in helping to build our local, through the many avenues that are available.

In closing I would like to wish all our members a great, safe and happy summer with family and friends. (A)









# LOOKING AFTER YOUR MONEY

Scott McIlmoyle, Financial Secretary



Following the last 2 election days and the cost incurred to ensure that our local union's election committee is able to run a smooth and democratic election on behalf of the local, I am happy to report that the financial cost of this required process didn't make a noticeable dent into the monthly finances.

### **Financial Report**

April 30/11 Cash In Bank	May 31/11
\$140,352.55	\$250,457.03
<b>Term Deposits</b> \$529,053.48	\$529,345.15
Balance \$666,679.05	\$776,895.20

As you can see the above increase in our finances are strong. We will have this off set by our annual picnic and our Aerospace conference being held in Vancouver in late August. During the time period when the postal workers were locked out we had to make arrangements to either pick up dues cheques or the plant chairs dropped them off at the hall. We are looking into converting the dues cheques to an electronic transfer, as this should help the timing from some units being delinquent on monthly dues.

### Our Kids vs. Summer Jobs

Recently in the news, Labour Minister Charles Sousa advised that in 2009, which is the most recent year for which stats are available, 7,527 young workers suffered workplace injuries. The provincial government has begun a four-month blitz of workplaces ensuring that those who hire students are complying with the laws designed to keep them safe. The facts are that these new workers are four times more likely to be injured on the job within the first month.

I raise this issue now, as my 16 year old son is eager to find a summer job. It's a great feeling that he wants to get out there and earn some cash, but he needs to be aware of performing his job safely and that not any job is worth the ultimate sacrifice. As many of you read this you most likely have suffered a workplace injury. We have been in the workforce for a while, and I would hope that we have more common sense. We can see the unsafe procedures and things within our workplace and we should point these out to our Health and Safety rep or supervisor. Now think about your son or daughter in their workplace, who is looking out for them? We were all there at some time, take the time to speak to your kids, nieces, nephews, it will make a difference.

### Labour Day

This year's parade will be more fun filled as the AW & WOC caucus has decided to jump on board and help out. Keep your eye on your posting board to see the new jacket for this year. The Toronto area CAW leadership as decided that we would be going with a blue and red jacket. And of course we will be bussing everyone down in the morning and following your time at the CNE, we go back to the hall for a bbg dinner. For those marching in the parade the cost is \$10 and any members that would like to purchase a jacket afterwards, the cost will be \$20. There will be a limited number of jackets ordered.

### **WSIB** Petition

Dealing with the WSIB can be a very frustrating. Not only are you dealing with your injury during your recovery period but now it's all the forms, company phone calls trying to intimidate you to come back to work and waiting for the board to make a decision on your claim.

The WCB CAW council committee has a petition that is on the CAW national website and I will also be passing this onto all unit chairs around our local to get as many signatures over July and August.

The petition is demanding that the current provincial government take steps to improve the system and to stop the attacks on injured workers. Please take a few minutes to either sign the petition or go to the national's web site.

### **673 Election**

I would like to congratulate the newly elected president of our sister Local 673 Mary Ellen McILmoyle. Yes, same last name, and if you were unaware, this is my wife. I know that she will do an outstanding job on behalf of her membership.

Finally, from my family to yours I hope you all have an enjoyable summer vacation!







# THE FUTURE IS OURS!

Merv Gray, Bombardier Plant Chair

First and foremost I would like to thank all of the members who supported me in the recent elections. Your continued support is very much appreciated and I am humbled by your vote of confidence in returning me for another year.

To all the candidates both successful and otherwise, your input shows that our democratic process is alive and well, and the turnout from the membership reflects just that. Congratulations to all!

A lot has happened since my last report, and just about every bay in the plant has seen changes. We are still enjoying unprecedented success in the Global Express program, with people being moved as the final line increases it's rate. The Q400 line is experiencing a slight downturn in future sales at the moment, but I am confidant that this is only temporary and when the dust settles we could be back to full production as before. The assembly shops remain steady throughout the facility and fabrication seems to be holding their own.

I would like to take a moment to reflect on some issues that have happened in the plant recently. It was not long ago that one would come to work, put in a good days effort for a good days pay. However, there have been several incidents involving employees' in a couple of different areas that have created animosity. Life is too short for these kinds of petty differences—keep personalities out of it and let's work side by side going forward, remember we're not the enemy here.

In closing, recent events between the union and the company have given us a secure future with the latest announcement of being the site of choice for the final assembly of the Global Express 7000 and 8000 series. This is fantastic news. The bargaining committee and myself spent long hours putting this agreement together with a successful conclusion. This is what we were elected to do and we thank the membership who supported us in this venture, and for their positive input. You have made the right decision. The future is ours!!

Summer is here so take advantage and enjoy some quality time with family and friends. (A)



# TO REINVENT THE WHEEL

Nick Shearman, Brinks Toronto Plant Chair

From my position as elected chairperson, I have the opportunity to see and hear a lot of things that go on in the work place, from issues on the floor, disciplines, and of course, rumours. One also gets to deal with changes that management wants to implement, and sadly, this is often 'new' management.

The ideas and changes are mistakenly thought to be within the boundaries of the collective agreement, but when dragged into the light of day and given a good going over during the preliminary grievance procedures, it is often discovered that the collective agreement has been misinterpreted, yet again, and that they are indeed often far outside the intent, and indeed the letter of the law.

The amount of disruption in the workplace and the extra cost(s) of having to go back and fix the damage, both financial and emotional, that these changes can, and unfortunately, have caused, I would think should be enough of an incentive to sit down at the get go, and discuss the so called 'new concepts' to see if they are feasible, and within the boundaries of the collective agreement.

We're not saying change is bad, but superfluous, and oft times ill thought out change is. Guess which one we see the most?

I have noticed over the many years working at Brinks and the many department managers that we have gone through that the wheel seems to get reinvented at every change of management.





# THE END OF AN ERA IN CANADIAN SPACE HISTORY

Dennis Borden, MDA Plant Chair



s I write this article an era in Canadian space history is quickly coming to a close. The last space shuttle mission is now set for July, which will have a Canadarm on board. There are currently 4 arms in total and the first arm (serial # 201) that was the Canadian contribution to the shuttle program back in 1981 is now being prepared for shipment back to the Canadian Space Agency in Montreal. From there the permanent home of this incredible example of homegrown technology will be determined. Latest word is that it will be located at the Canadian Aerospace museum in Ottawa for all to admire. I will keep the membership informed through up coming editions of the Aircrafter of any changes to the final location. As members of this local you should all be proud of the fact that it has been the outstanding workmanship and dedication of both past and present brothers and sisters of the CAW through the entire history, from design to production that has given the Canadarm an unblemished service record. Not once in 30 years of service have the arms failed to complete the required tasks and the numerous times the arms have been used in unplanned operations. I intend to work with the leadership of the CAW to ensure that the contributions of the CAW members are recognized wherever the arm is displayed.

There have been several news worthy items at MDA I would like to share. In January two robotic programs for the medical profession were announced. Then in mid March MDA and a major satellite provider agreed to terms for a proposal to refuel satellites using robotic technology. On March 15th we were honored to have Mr. Jack Layton tour our facilities. He was joined by



CAW president Ken Lewenza, Peggy Nash and Local 112 leadership. I don't think at the time any of us could have forecasted the out come of the federal election and the fact we were in the presence of the future leader of the official opposition party in Canada. Congratulations to both Jack and Peggy on their success.

Current workload here has resulted in all planned layoffs being canceled and the foreseeable future looks very promising. I am hoping for more new hires but as always management prefer the wait and see approach. One of the most challenging tasks I face, as the chairperson here, is to try to change the approach the company takes in regards to staffing. The current philosophy seems to be only staff for today and use crisis management techniques to deal with skills shortages. I prefer to believe that there is a tomorrow and that we should be prepared for it. Today's corporations seem to focus entirely on profits and view productivity as a small part of the equation. The two are connected and to be productive you need the right skills to create profits. Corporations need to view the employees as the key to satisfying investors by way of sustaining profitability through quality products and not putting the company reputation at risk in exchange for short-term gains.

Elections are completed and I was acclaimed as plant chairperson. I want to thank all the members here for their support and I will continue to work towards improvements on their behalf. We have elected a new health and safety representative, therefore I would express my sincere gratitude to the out going rep for his dedication as well welcome the new rep in to the fold. (A)







# ONCE AGAIN A BARGAINING YEAR!

Graham Davies, Northstar Plant Chair

I would like to thank the membership for their participation in our plant, and local union elections. On behalf of your committee, I would like to thank you for the confidence you have shown in re-electing the bargaining committee to handle this next round of negotiations. As is the case, it seems that in most bargaining years, there appears to be a downturn in work.

As I write this, the company is talking about short-term layoffs of our unionized workforce. The Union will do everything possible to avoid or minimize the impact of these layoffs. The ramping up of the block III program has been slower than anticipated. At the same time, the investment of new machinery is seen as a positive for future commitments to the Northstar plant here in Milton. We have a population with an average age over fifty one, and twenty members over the age of sixty by year-end. As these members retire the current workforce should be sustainable for years to come provided the Block III program takes off as anticipated.

At our recent unit meeting, although there were only about 25% of us in attendance there was some very positive input for the committee to take into bargaining. While we may take for granted the gains we have made over the years, as a unionized workforce, this is not the time to rest on our laurels. The only way to continue making such gains is to remain unified and insure that our jobs are protected.

We have already seen the direction of the Harper majority government on the collective bargaining process. Lisa Raitt was quick to introduce back to work legislation both on Air Canada and post office workers in their recent strikes. In the case of the post office workers, they were legislated back to work at a lower rate of pay than what the corporation was offering before strike action was taken. This conservative government's obvious agenda is to attack middle class-working Canadians to appease corporate Canada. The high Canadian dollar has made manufacturing in Canada challenging, and will require government policies to ensure jobs stay here in Canada!

While Northstar has decided not to have a summer shutdown this year, many of us will be taking vacations in the months of July and August. I would like to wish all of our members throughout all of our units a safe and happy summer vacation. (A)





### THANKS!

Terry Howes, Mary Vukman, Fred Schwertner CAW Local 112 Trustees

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**D** rothers and Sisters,

Definition The trustees would like to thank all of you who endorsed us in the past election, and we look forward to working together as a new team over the next three years.

We would also like to congratulate all the other duly elected officials, and wish them the best over this term.

We would like to extend a heartfelt thanks to former trustee, brother Brad McConnell for his dedication and hard work over the years.

We'd like to take this opportunity to wish everyone a safe and relaxing summer vacation with your family and we look forward to seeing you after your well deserved vacation. (A)





# NEW DEAL RATIFIED FOR POWER DIVISION



Melrose Cornwall, Toromont Plant Chair

A fter months of meeting with the company over the move of the Power Division to Orenda Rd in Brampton, we have finally reached an agreement. The result of which is that, through the power of our members, the company will continue to recognize our same local, that being 112, but that there would also be a separate collective agreement of wages, benefits and working conditions, mirroring, where possible, the existing collective agreement, but would also recognize the unique requirements of the new location.

A ratification meeting was held on June 12th with the members that are to be affected by the move. With an 85% turn out the agreement was ratified by 100%. It is expected that the move to the new location will take place towards the end of August to early September 2011. As of this point, both the union and the company have expressed a desire to build a better relationship moving forward.

On behalf of the bargaining committee, myself and all our members I would like to thank brothers Rolly Kiehne and Mike Reuter for their dedication, guidance and all the hard work. I would also like to extend my sincerest thanks to all of you who continue to support, encourage and entrust me with the task of representing you as Plant Chair. I will continue to do whatever it takes to make sure everyone is being treated fairly and with the utmost respect. I know that I will never be able to satisfy everyone every time, or even make everyone happy, but I will continue to treat each and every one of you with the respect you deserve.

On a positive front all of our departments are holding steady. The Truck Shop continues to exceed expectations. The Reman and Tractor Shop are posed for a great year, while the Power Division is ahead of last years pace. So all in all good news, and this should be a good year for everyone involved.

To everyone have a safe summer and enjoy your well deserved vacation. (A)



arcia Purdy, Chair of Community Services and Union Rep.resentative of Local 673, organized the sale of chocolates to assist the neighborhood school, Ancaster Public. Local 112 Community Service Committee assisted with sales. The combined effort made enough money to aid in the purchase of some much needed

## LOVE THAT CHOCOLATE!

Kimberley Lloyd, Chair of Community Services

items for the school. Some of these items included sporting games and equipment, TTC tickets for school trips and a pizza lunch for approximately 90 students. These items were presented in an assembly with children and teachers at the school.

It was very touching to see the joy and appreciation that the children expressed. A thank you letter was written by the principle, Elizabeth Bell, expressing the gratitude for the sensible and thoughtful items and was overwhelmed by the contribution. She also expressed great appreciation for the clothing drive we've had in the past.

Thank you to those who purchased the chocolate bars as well as those who assisted in the sales. (A)

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# WELCOME TO THE CLUB OF THE RAW DEAL

### Ahamad Nabi, Vitafoam Plant Chair

Recent changes to the staff positions in the fabrication section of Vitafoam have the workers crying foul. Although moving its staff around is entirely within managements jurisdiction the overlooking for a posting of one particular senior member, who, it seems, has been identified with the plight of the worker can only be described as a raw deal.

In August 2008 the present administration that replaced Vita's top honcho started on a positive note. It's friendliness and working relations were perceived as steps in the right direction, however recent moves and messages can only be interpreted as the honeymoon is over. In as much as the manufacturing sector in recent years has suffered, especially here in Ontario, Vitafoam was in a stable position. This was reflected in the settlement of the 2009 negotiations.

The new regime has been at the helm for nearly three years, and despite 2010 being a good year overall with business presently experiencing a high volume of sales, we're hearing the same old mantra constantly echoing in the plant: "We are making no money". This can be viewed as nothing more than weak propaganda, because as you all know very well, the number of production workers has been reduced from 220 in 2010 to a mere 77 at present. In spite of this we've been extremely dedicated and highly productive, meeting, and in some cases exceeding, the targets put forth. All of this in spite of manning some pretty antiquated equipment.

Now what's causing some real animosity is the fact that under the current administration the N.V.A's or Non Valued Added types now outnumber hourly paid employees. This is, of course, causing a good deal of bitterness on the shop floor. Naturally we workers see this as aiding and abetting the 'Old Boys Network' so their hue and cry of "making no money" rings hollow in our ears. (A)

AIRCRAFTER

# SAFETY AT VITA

And shakes and congratulatory exchanges were the order of the day on May 2nd 2011 as employees at Vitafoam on Toro Rd. celebrated 1000 days without a lost time incident. Everyone gathered to recognize this milestone.

The members were thanked and presented with a token of appreciation for their achievement.

Safety as a number one priority is alive and well under an improved safety culture. The workers and companies joint health and safety committee share the goal of zero injuries and together work tirelessly towards that goal.

This is evident in the time and effort made available to deal with risk factors as well as to respond to the recommendations of the committee.

All issues are co-operatively addressed while everyone is looking forward to our next milestone of August1st 2011. That would be 3 full years without a lost time incident. This has been quite the accomplishment!

So join me in a round of applause for the joint health and safety committee.

I want to wish everyone a safe and happy summer vacation to all the Local 112 members and their families. (A)



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# ONES' PROBLEM IS EVERYONE'S PROBLEM

Nick D'Alicandro - Alt. Committeeperson, Zone 1, Bombardier DeHavilland

I would like to take this opportunity to thank you for all the support over the past few years as I served as editor of the *Aircrafter*. It was a great learning experience, allowing me to learn a great deal about our membership, our issues, and our stories. Throughout my time as Editor, our great Local provided me the opportunity to better my communication skills by taking part in many courses offered by the CAW, as well as other labour associations. For that I thank you so much.

This is not a farewell, but an opportunity for others to participate and get active in our Union. I would like to congratulate Hugh Lynar as our new editor. His experience and communication skills will be a great asset to our Local, as well as the *Aircrafter*. Knowing that, my decision to step aside came easier, but not without a touch of sadness. I took great pride alongside the whole editorial committee in making sure the membership received an instructive, well opinionated and wellillustrated magazine. I am more than certain that Hugh will continue on this path and keep the great tradition alive. Good luck to you Hugh.

Lastly, I would like to take a minute to thank all of the members of zone one at DeHavilland for your support

throughout this past election. Your vote brought change. As your elected Alternate Committeeperson, I encourage you to approach me with any of your concerns or questions at any time. We are here to represent you and stand by your side whenever called upon. Lets make our zones' motto "ones' problem is everyone's problem." United in our zone, we can send a strong message to our company and those who believe that a title means power and the right to single out or intimidate workers. Not in our bays, not at De Havilland. We are a family of close to 400 in our zone. That is one strong family. Strength in numbers! Strength in diversity! (A)

# ATTENTION DEHAVILLAND UNIT

Would the borrowee of the SUAD dictionary please return it to the Double Dinural Dubious of Dak in Bay 2, he misses it, as do the rest of us. *Thank You.* 





would like to take this opportunity to thank everyone for their support in the recent elections at Bombardier Dehavilland. My congratulations go out to all the other members who where elected to their respective positions and look forward to working together as a team to represent this local and this union to the best of our abilities.

In closing I would like to wish you all a safe and happy summer. May the good weather be upon us and I hope that everyone receives some well-deserved time with family and friends. Myself personally, I will be spending as much time outdoors as possible. Enjoy — have a great summer. (A)



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# New Work Meet

n an idyllic Sunday morning the faithful gathered to hear the news that our bargaining committee had been dealing with behind sequestered doors for the last little while.

Turns out it was the offer of new work, along with a massive infusion of infrastructure cash. New bays to be specific, 3 of them no less to go along with the continuation of the Global Express final assembly tradition.

Of course the Bomber had demands and concessions, naturally, and really when has it not? That said there was a lot on the plate that would be of incredible benefit to Local 112 as a whole.

When a motion to delay the vote was brought forth the aforementioned idyllic morning rapidly devolved into anarchy and not a little unfettered hostility. Now regardless of which side of the vote you were on, and how it turned out, this is a vital part of the democratic process. This is the right to be heard, and the right to bring forth a motion. There was the companies' implied threat to walk away from the process.

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ey would to site as of choice.



Actually there was never any intent by them to enter into early negotiations on the collective agreement.



There's an opportunity to make change for the better at future negotiations.

It's here, with emotions running hot, on both sides of the debate, that real information can be gleaned. Both sides spoke passionately, and oft times, eloquently about how they felt. Some took the higher ground and others the low, regardless no one in that room felt that anyone was holding back. There were no hidden motives. It was plain for all to see.

At the end of the day the yes side outweighed the no and we will move forward with the hope that the correct decision was made. Time will tell. However I believe we can spin this into an advantage, even the parts that seem less palatable now, can be played into our favour with a little careful consideration. (3)





# YOUTH COMMITTEE FUNDRAISER – LOCAL 112

#### Peter Barbudo, Youth Committee

During last year's elections when campaigning for Anthony Perruzza, I was introduced to Pilar Gonzolez and Janelle Brady. Pilar is an organizer for the Teach 2 Learn program and Janelle is an organizer for Mentoring Arts Tutoring Athletics or M.A.T.A, which deal with youth directly. Meeting these two organizers inspired me to learn more about their organization for their unique involvement with youth and their dedication to promote education.

Teach 2 Learn Program consists of four main areas; 1: Community Work Shops with tutoring peer-to-peer 2: Community Forum which is a free forum on youth dropouts. 3: Athletic Activities, and 4: Parent Outreach.

Parent outreach is unique because it allows the child/youth to take their parents on excursions that they may not afford or may never be able to take. An example of this was a recent excursion to High Park. Many parents never knew this place existed nor did they realize that Toronto was situated next to a lake.

MATA's program at C.W. Jeffery's, a high school in our local community, is designed to inspire betterment for at risk youth in the Jane and Finch community through five areas: Mentorship, Tutoring, Leadership development, Athletics, and the Arts. The MATA Program currently offers support to over 80 high school students and will expand once the Teaching Assistant and weekly after school sessions are implemented in the second semester.

Understanding the importance of these groups is the success of youth in our community. I had a sit down meeting with the organizers and Matias de Dovitiis to find a way Local 112's



youth committee can help. It was then decided to have a fundraiser at our local union hall to raise money to help pay for more Free Forum's, parent outreach, and athletic activities. I passed this idea up the ladder to Rolly Kiehne and it was welcomed with open arms and endless support. The motion was passed by the executive board and then supported by all members. The planning then began, every Friday from January to March the organizers would meet to discuss the different requirements, such as a food, entertainment and prizes. With great surprise this actually went quite quickly and easily, because each organizer had unique qualities to bring to this event that meshed together well. Thus after two months of planning the day arrived.

Saturday March 5th 2011 at 7:30 pm the doors open, by 8:00pm the supporters began to enter the hall in large numbers and dinner began. Final count of supporters was a good 120 people.

The night began with two dance shows performed by Monica and Wilson who demonstrated the Columbian Coumbia. After that the DJ brought everyone on the dance floor and even Rolly showed off his dancing shoes! The night ended with a raffle that had great prizes like a GPS, iPod, handmade jewellery, and many great gift certificates.

The night was a great success, our local raised approximately \$2,000 for each youth group and everyone had a great night with memories that will last forever. I look forward to continuing to work with these youth groups and the relationship our local has made will no doubt last forever. Thank you to all the organizers for showing great support, and a very special thank you to our Financial Secretary Scott McIlmoyle for his endless support and dedication.





# **HAPPY SUMMER!**



### Maurice Coulter, Chair, Retiree's Chapter

ur retiree chapter meetings are always well attended, we retirees enjoy our monthly reunions with our former workmates. Of course during the summer months of July and August we take our holidays, so for those newer retirees there will be no meetings for those months. And just so that you know our meetings are held on the 2nd Thursday of each month at 1 PM.

### **Port Elgin**

On June 9th we enjoyed a bus trip up to the Port Elgin Education Centre, it was an opportunity for our retiree members to (re) visit the center, and some of them seeing it for the first time!

The national union bought the property in June of 1957 in Port Elgin with an eye towards making it a holiday resort, however over time it became The Union Education Centre you now know.

n May 24, 2011 Hugh Lynar

and myself departed for Bur-

naby, British Columbia to

participate in the annual Canadian As-

sociation of Labour Media (CALM)

conference, representing CAW Local

112. The conference took place from

Thursday night to Saturday night and

gives an opportunity to all Canadian

labour communicators to gather, learn

and build networks. Through out the

3-day event, participants are given the

opportunity to partake in a number of

different courses, all geared towards

effectively to our members. Hugh and

myself enrolled in a number of courses:

Photoshop, Digital Photography, Editing

In the following year our executive went up to Port Elgin, three of us went along with brother Freddie Prentice, a rather colourful member of our executive, who in order for us to get a ride up there, along with a \$10 fuel surcharge, had to place a '24' in the trunk of his car.

On the Sunday morning Freddie came into the hall smiling from ear to ear, without any teeth I might add, he'd lost them sometime the night before in the toilet. Quite the first trip I must say.

### Labour Day

Three of our retirees will be attending the annual Retiree Conference at Port Elgin from Sunday September 4th through to Friday the 9th.

When the retirees conference was originally scheduled for the first week of September this was done as all the locals tended to stay in the area to attend the towns Labour Day Parade, this however, left the Education Center empty, so when I noticed this myself and some others decided to start our very own parade. Obviously it was quite small at first, but now it is the biggest Retiree Labour Day Parade in Canada with busloads of people coming in from Windsor through Oshawa and a great many places in between. I'm proud to say I attended the very first one, and every one ever since.

I just want to say how very proud I am of our union and all of our retiree chapters.

Now to our President, Rolly Kiehne, all our current members and of course all of our retirees, with special acknowledgement to Shan in the front office of our hall — Have a great summer!

# **CALM CONFERENCE**

Nick D'Alicandro

Without Losing Friends, and Media Manipulation.

On the last day of the conference, participants were invited to an awards banquet, where various communicators are recognized for their hard work and excellence in their various fields of expertise. Best feature story, best photograph, best illustration and best publication are just some of the categories that are recognized. This year, our great magazine, "The Aircrafter", was presented with "Best Layout and Design." This award various aspects of communicationing goes to the magazine that stands out from the rest in terms of imaginative use of graphics, cartoons, photography, typography and layout in conveying the edi-

torial message. This was a great honor to bring back to our local- it clearly is a testament to the hard work that goes into creating each publication of The Aircrafter.

Being close to Vancouver, we had the opportunity to explore the city, and what a beautiful city it is! Unfortunately the weather was un-cooperative, but you can really get a sense of the wonderful scenery that surrounds the city, and let's not forget the air, which can be felt immediately upon arrival-it kind of felt like breathing pure oxygen.

This was an experience that we will never forget, and thank our local for giving us the opportunity to participate.



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Gord McAlpine, Benefits and Training

When the set of elections has taken place and I would like to congratulate all of the candidates that the membership has elected. I want to thank the membership for putting me back in as the Benefits/Training Rep. I will continue to give you the same or better service as I have over the last three years. There were four candidates running as the Alternate Benefits/Training Rep Sherri Snow, Al Gale, Wallema Corriveau and Peter Bennion. I believe any one of these candidates, if elected, would have served the membership well.

I would like to update you on the claims for compression stockings and physiotherapy. There have been claims to get reimbursement of these items and the full amount was not paid out, as in previous years. This was brought forward to your Bargaining Committee and the CAW National Rep. We approached the company with the grievances I filed on your behalf, if you informed me, and also told the company that any claims that were not paid out correctly, as per our Benefits Agreement, will be corrected.

Your representatives have been in many meetings about the correct payout amount, and I believe we should have an answer by the time this Aircrafter is in your hands. I will be asking the company to present me with a list of the employees including active, retirees, surviving spouses and dependants that put a claim in this 2009-2012 contract. This process has taken a long time to resolve but we must look at what is best for the membership.

It won't be long before this 2009-2012 contract comes to an end. We all should start thinking about what is important to each of us for the next contract. I would like to see BENEFITS be the #1 issue put before the company by the Bargaining Committee. The work force at D.H is getting older and I get a lot of complaints about our benefits not paying out like some of the new drugs on the market. You only need to have this happen to you or your dependant and you will be one of those people in my office complaining. Start talking to each other and you will see how many members are affected, and those of you that are affected, should get the word out that you agree Benefits should be a strike issue.

I believe the second issue to be put before the company is PENSIONS! Do you know that the average age at D.H is about 51! In the next 2012-2015 contract there are about 500 members that could retire if the pension amount was increased substantially.

Most of the young members may think that the old timers will never leave but most of these old timers are the baby boomers that were raised to believe in Freedom 55. The Company knows that the work force at D.H is getting older but you don't see them at contract time offering big increases to the pension to have the 500 employees retire. They know they need the collective knowledge to be handed down to the younger employees. So again, the members need to start talking now not later. (A)





# WOMEN'S WHAT?

Kimberley Lloyd, Women's Advocate

## ONGOING RENOVATIONS Joe Rudnik, Health and Safety



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This will be my first article for the Aircrafter as your Women's Advocate. As most of you know I was filling in for Connie Wright in her absence, prior to the recent elections. I am now very happy to have been acclaimed for the position, and am here as before, to assist anyone that I can. A very special thank you to Connie for having trusted me to step into her position. It has been incredibly rewarding. Congratulations to those re-elected and those newly elected into their positions!

On occasion I have been asked what the Women's Advocate is and why we have one? Here is a bit of history for those who are not sure. The main role of a Women's Advocate is to listen to and support others, to provide information and to refer women to appropriate resources. The referrals on issues such as domestic violence, suicide prevention, depression and stress just to name a few. We can also assist female employees with issues associated with sexual harassment.

The Advocate is a "Violence against Women Model" which deals with issues faced by women. In Canada, a women is murdered every 6 days by their spouse, while there are men in abusive relationships the death toll does not reflect the same statistic. The Women's advocate will assist men in any referrals that they may need and be there for them as well.

The Women's Advocate Program was first negotiated in 1993 at Ford, Chrysler, and General Motors. Each new advocate attends a one-time 40-hour basic training course that I attended this last year. It is very informative overview of the role of a Women's Advocate, as well as the social services in the community, which an advocate will require when referrals are needed. During major auto negotiations in 1996 a 3-day update for women's advocates was bargained. This training educates advocates on what is current and relevant for her role. This training includes changes in legislature or new services being offered.

As of 2011 there are approximately 155 women's Advocates in CAW work places.

I want to wish you all a very safe and fun summer! (A)

ear Brothers & Sisters,

I'd like to thank you for your overwhelming support in the elections and I'd like to congratulate my alternate, Steve, in being re-elected. I look forward to working with him and assure you that we will continue our efforts to make our work place a safe environment.

Plant shutdown is coming up, and while you're off, enjoy yourselves, and get plenty of rest. It's good for you to rejuvenate every now and again.

When we return, we should see some construction progress in many areas: More of the Q400 line will be moved from Bay 10 to Bay 2. The new lunch room and change rooms in Bay 3, and the renovations should be complete on the men's washroom in Bay 2.

I appreciate your patience during all of this work and thank those of you who keep me informed when you see issues.

On behalf of my alternate, Steve Szekely and myself, I would like to wish you a safe and relaxing summer.

Thank you. 🔕





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# **REPORT ALL INJURIES!**

### Brad McConnell, WSIB

It has been 6 months since I was elected and I would like to take this opportunity to thank everyone for their support. My congratulations go out to Des Rodrigues in his successful campaign for alternate WSIB representative.

The biggest challenge so far has been trying to get claims accepted when the accidents are not reported when they happen. The longer a person waits to claim the harder it is to establish that the injury is related to work.

Dairy Freeze

All injuries, minor or repetitive, need to be reported to your supervisor. If it happened or is caused by your work duties it is covered under WSIB.

To avoid denied claims, an injury must be reported immediately to your supervisor. Your supervisor is then required to complete an accident report and submit it to the EH&S department. If medical attention is required, go to the Health Centre and if need be, to see a doctor of your choice. Make sure your doctor is aware that it is work related. Report back to the Health Centre and if you are going to be off work because of the injury, the WSIB requires you to notify the company as soon as possible.

You can contact me anytime to answer questions, fill out paperwork or deal with the WSIB or the company on your behalf. I can be reached at 416-375-3737 or ext. 33737.

I would like to wish everyone and their families a safe and happy holiday. (A)

AIRCRAFTER

# **DID YOU KNOW'S?**

hen you're out and about it helps to know where there's a good reliable restaurant to grab a bite, and that gives good bang for the buck. So here's a couple of recommendations that'll help.

When you're in the north west end out by the airport, stop by a place called Zet. Located at 6445 Airport Rd., it's open 24 hours and features, among other things, an all day breakfast. A word to the wise here, do NOT over order, they are quite generous. If you're not careful you'll need friends to help wrap it all up!

If you're in the downtown core and fancy something a little spicy, you'll want to try a place called Chipotle. There's two locations, 323 Yonge St., just north of Dundas on the east side, and one just north of Eglinton at 2323 Yonge St. Like Zet, you'll be quite full for just under 10 bucks!

In the lower west side, at 90 Caledonia, on the south west corner of St. Clair and Caledonia, there's the ultimate in what could be described as the old style, diner-type restaurant called Dairy Freeze. When you think of those 'greasy spoon' types of places this is it. However, the upside is it's good value for the buck and it's not really greasy!

They still offer the wooden type forks for your fries when you want that nostalgia trip back to high school.

And finally, in the Richmond Hill area, there's a place called Steer Inn Burgers at 9839 Yonge St. It's been there since before you and I. Very similar to Dairy Freeze in style and content if that kind of burger and fries joint floats your boat.

For the next issue I'm looking for some Pizza recommendations, so if you've got one, you know what to do...



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TEAK ON A B

BREAKFAST

# ENVIRONMENTAL COMMITTEE CONFERENCE

### John Curran



n Friday, the director of CAWs' Health, Safety and Environment network, Sari Seirnen, opened the conference with an intense call for action on the environment crisis that was echoed by Clayton Thomas Muller of the Indigenous Environmental Network (IEN). IEN's main focus is First Nation aboriginals and the roll they have to play in environmental concerns.

Andrea Harden from the Council of Canadians spoke passionately about the urgency to stop all exploration of fossil fuels and to redirect the government funding to renewable and sustainable resources.

On Saturday via Skype, Kathy Jo Wetter from Etc. Group in North Carolina, the watchdog for technology that concerns the welfare of the planet, spoke in detail about Bio-mass, especially in regards to

misuse which could lead to more devastation than good.

Workshops covered topics such as:

- System change not climate change
- Transportation
- Extended producer responsibility
- Food and Bio-Mass
- Communities and environment, involving the Jane and Finch group
- Intense discussions on the topic of what will it take to reinvigorate environmental activists in the CAW

On Sunday a panel of speakers, most of who were at the Copenhagen and Cancun earth summits, spoke on various topics, such as Tony Clark - Green Economy Network; Andrea Harden - People That Cause The Least Damage Will Be Hit The Hardest; Roger Rogea - Tools To Challenge The System And The Importance Of Horizontal Networking; and, Clayton Muller, speaking about how important it is for us to make *system change for the climate* the civil justice movement of today's unions and alliances.

The conference ended emphasizing the urgent need to do as much as we can as individuals no matter how small we think our contribution is to the planet. A lot of small projects add up to a big difference.



WAY

FORWARD

# Small things we can do:

- Make sure your tires have the correct pressure and reduce your speed to 105km/hr for better fuel economy.
- Car-pool.
- Use a rain barrel to reduce water consumption.
- Take advantage of government grants to improve efficiency in your home.
- Buy local food. Help out farmers and contribute to less transport costs and polution.
- Support extended producer responsibility and demand that corporations produce, service and operate environmentally and socially responsible products and services.
- Redirect government funding from fuel exploration to sustainable green jobs. This could transform into 250,000 jobs in the design, manufacturing, installation and maintenance sectors.





# The Air Canada back-to-work bill bodes ill for workers' rights.

Ken Lewenza, CAW National President

If any further evidence is needed to prove that Canada's federal industrial relations are in desperate need of repair, we don't have to look further than the recent labour dispute at Air Canada.

Negotiations took place over four months. Talks were fuelled by aggressive and ambitious company demands for significant cuts. At the same time, members of the CAW union were determined to make long overdue gains after a decade of sacrifice.

There is no question that these were difficult negotiations. Unfortunately, they were made more difficult by external factors that were well beyond the union's control.

For starters, Air Canada didn't shy away from making plans to hire replacement workers (scabs) in the event of a work stoppage. Under the Canada Labour Code – the legislative text that governs federal labour relations – companies are within their right to do this, often to the detriment of workers.

Most employers don't venture down this path. In fact, hiring scabs is illegal in the provinces of Quebec and British Columbia. Replacement workers create animosity, often fuelling anger and violence on strike lines. Their employment also creates a chilling effect on bargaining.

In light of this, it's not surprising that the final hours of contract talks – often the most critical time in any negotiation – were bogged down. Insincere discussions over outstanding issues got us no closer to reaching a deal, and at this point we were not far apart in many of our views. With a company contingency plan already in place, and scabs scheduled to work, negotiations were destined to fail. We were bargaining with a company that had no real sense of urgency.

Despite labour unions and supporters' constant efforts to establish federal legislation that bans the use of replacement workers, the Harper government only turns a blind eye. The Conservatives seem content to watch workers take part in a senseless game of chicken with very large and well-resourced employers that have little to lose.

As scabs filled in behind Air Canada customer-service desks on the first day of a three-day strike, the company boldly reassured the public that things were "business-as-usual." Yet, only hours after the strike began, Federal Labour Minister Lisa Raitt signalled the Harper government's intent to force Air Canada employees back to work through legislation – even though a final settlement was well within reach. In her words, the strike posed a threat to Canada's economic recovery. Frankly, that was a bogus claim.

Back-to-work legislation is a last resort in the face of major economic and social disruption. In this case, it was an ideologically driven knee-jerk reaction to a situation under total control. Workers were rightfully upset. Forcing workers back on the job and then imposing an arbitrated settlement not only fuels discontent, but also undercuts collective bargaining and workplace democracy.

The strike at Air Canada may not have happened if there had been a ban on replacement workers. Also, I've little doubt that the Harper government's absurd and heavy-handed back-towork legislation will set a dangerous precedent for future interventions in federal negotiations. This legislation contained language suspiciously consistent with the employer's demands around flexibility and cost-competitiveness, the merits of which are entirely debatable.

These moves send a clear signal that the government is more intent on attacking workers' rights than on working to strengthen the important institution of collective bargaining. With Harper's new majority government, it seems as though things are destined to get worse.

Back-to-work legislation was passed once during each of Harper's previous minority governments (once in 2007, and again in 2009). Less than two months into Harper's majority government, we've seen it tabled twice in one week (the second time was for Canada Post negotiations). This is the first time that back-to-work legislation has ever been imposed on airline workers in Canada.

The Harper government should care about creating positive industrial relations. It should commit to playing a more constructive role in supporting collective bargaining, allowing parties the space to negotiate their own settlements. The Conservatives should work to strengthen the institution of collective bargaining and dismantle those policies that create – rather than diffuse – conflict.

The Harper Conservatives have served notice that they won't hesitate to attack workers. This message is terrible news for working people, but is music to the ears of members of Canada's corporate classes – those in the prime minister's inner circle who have no interest in fixing what's wrong with our broken system of labour relations. (A)



# 365 "SOULS ON BOARD" IN DISTRICT 2



Mike Carvalho, District Two Committeeperson

Any of you are familiar with the term "souls on board" and its marine origins. The term removes any doubt between the number of crew and passengers and demonstrates the seriousness in which the crew regards its responsibilities. Over the past three years I've taken the role of representative of district 2 members, all 365 souls, and have seriously worked hard and fought for their interests.

I sincerely thank all those that supported me in my re-election as committeeperson and for those that supported me in the bargaining committee election. I look forward to working with everyone in the district and hope to gain the confidence and trust of the membership plant-wide in the future. Together we have a hell of a fight ahead. Management has challenged our membership continually on some basic principles. Specifically, the Training Provision and the Production Classifications Training Program as well as the principle of cross-training have been abandoned.

A director, who raves about his illustrious apprenticeship overseas and denies opportunities to those under his watch, denies not only our members of profitable employment but also the company itself of proficient motivated, dedicated and therefore profitable employees.

Some of what I've witnessed and fought has been nothing short of disgraceful and disheartening for our members. Training and prospects for promotion are real and significant contributors to building a rewarding and satisfying workplace. Yet opportunities continue to be denied, and yet training, real, transferable and industry recognized training, continues to be a low priority.

There will be improvements that will benefit all of us if we continue to demand them. One paycheck thrown on the floor was enough to rally every "Soul On Board" in bay 9, we stood fearlessly, shoulder to shoulder to fight an injustice. The power of solidarity is still alive and well. It's the key to making work safe and rewarding. Let's always remember that UNITED PEOPLE ARE NEVER DEFEATED.

Have a safe and happy summer. (A)

Team from left to right: David Sulsky, Henry Nagorski, Greg Cirillo, Peter Barbuto, Uriy Kalevych.



# NATIONAL TRAP COMPETITION

Every year the national holds its annual trap competition on the last weekend of April or the first weekend of May. Locals from all over Ontario are encouraged to send their top marksmen to compete in this event. Local 112's David Sulsky approached Peter Barbuto to create a team that can compete in this event. The strategy was to approach members who had an interest in the sport. After many requests it was difficult to find interested mem-

bers because it is close to trout opener and turkey opener that very same weekend. However David and Peter recruited three other members for the competition and put in their best effort and placed in the middle of Division B.

Saturday May 7, 2011 the national held once again its annual trap competition. This year however David and Peter recruited Uriy Kalevych, Henry Nagorski, and Greg Cirillo very early to prepare for this competition. The day began and there were some slight bumps that needed to be adjusted however by the end of the day the team would be rewarded.

During the award ceremony it was announced that Local 112's trap team was the **DIVISION C CHAMPIONS**. A trophy, a CAW towel, a CAW key chain, and a gift of choice were given to each member of the team. Congratulations and good luck in next year's competition.











If you've never had the chance to visit the west coast of our country and hadn't yet made any decisions about where to spend you holidays you might want to consider a trip.

As part of the CALM conference I was out there in mid May, but stayed on for an additional week and had the chance to really explore. Although it rained off and on in Burnaby for the 4 days of the conference, it still didn't prevent anyone there from not enjoying his or her stay, especially as at that point the whole province was caught up in cup fever.

I spent 4 days in the interior of the Okanogan valley in Kelowna, which are the foothills of the Rockies, and from wherever you look the scenery is stunning. The town officials have something of a sense of humour too, as they'd posted a sign forbidding the local sea monster, Ogopogo, to come ashore. It seems the rumours about what grows out there are true.

Back into Vancouver for an additional 4 days and I had a chance to travel the Sea to Sky highway. We've seen people dressed for golf, and people dressed to snowboard, all heading to the same location. You can ski/snowboard at Blackcomb up until the end of May! We ended up in about 3 feet of snow on a frozen lake at 10,00 ASL getting a sunburn, so to say dress for various weather goes without saying.

You'll find that prices on food tend to be somewhat higher than here, but this was offset by lower gas prices and if you didn't feel like driving there's a public transit system that has to be seen to be believed. The Sky Train system is fully automated and you can travel from the airport to Burnaby and beyond for very little. There is an airport surcharge, but that is the only location. I travelled to the airport in about 40 minutes for \$3.25. The ticket you purchase is good for around 2 hours or so and you can just hop from bus to train and back until it expires.

Vancouver, now that the fires are out, offers a wide range of entertainments, and the chance to go whale watching off the shore of Stanley park shouldn't be passed up.

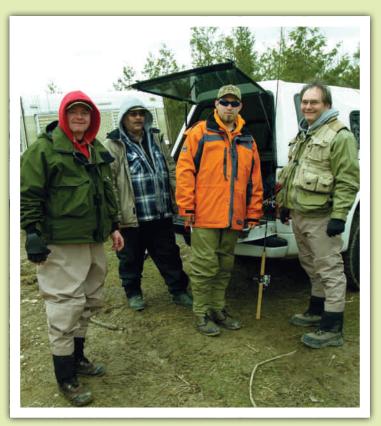
If you've ever considered it, or had it on your T.D.L just go you won't regret it.

Hugh Lynar, Editor









# **FISH ON!**

This year's local 112 held its annual fishing derby in South Hampton Ontario, on the shores of the Saugeen River. As a long-standing tradition, the event was a total success. The weather was a bit on the strange side, having Mother Nature serve us fair share of different types of weather. Sun, rain and to conclude, snow. But it wasn't enough to keep adults and youth from participating in the event in large numbers. The result of the strange weather pattern paved way for a great fishing action, which saw a great number of participants lure in a great number of fish, varying in different sizes.

Congratulations to all the winners, but most of all congratulations to all the participants for making this year's event a great success again.

Lastly I would like to congratulate Ernie Spazov for his continued efforts throughout the years and for his dedication in organizing such an amazing event.

This years winners are:

1st:Kenny George at 9.1 lbs

2<sup>nd</sup>: Alex Kubicki at 8.10 lbs

3rd Kurt Messerli at 8.0 lbs

4th Allen Preston at 7.6 lbs

5<sup>th</sup> Glen F Barret at 6.15 lbs

And our 2 junior anglers Caitlyn Penne at .7 lbs and Peter Kelly at 1.13 lbs

Congratulations to all... (A)





# FOUURRRR......

Once again it was time for our locals golf passionate and amateurs to get their clubs ready and tee off at another of our locals annuals golf tournament. Just like all past tournaments the turnout was overwhelming. Truly a full house. The weather though decided to prolong things for a while by serving us with a brief thunderstorm. Well that was not enough to intimidate or scare off our gofers. We were asked to return to the clubhouse and wait for the weather to pass. Unfortunately all the coffee dressing were all gone, but the attention turned to the prizes which were handed out during that time buying us some time before heading out once again. Finally and luckily the weather system passed and the participants resumed the play. The tournament ended back at the clubhouse with a great BBQ and some refreshments. Lastly our great organizers capped the event with the presentation of the individual awards for the games best and luckiest!

Well this event was an award itself for the outstanding commitment and hard work of Dave Connolly, and the helpers who volunteered their time in making this tournament such a successful event. Congratulations to all the participants for making this year's golf tournament a great success...

This years winners are:

Low Gross : Brad McConnell

Team Low Gross: Fred Tontodonati , Dan Venditti, Aldo Venditti and Dave Connolly (A)





On a brilliantly clear early summer day the 112 Flying Squad rallied in support of striking Air Canada workers. To say the least it was a very loud event that could be heard from the farthest reaches of the parking lot all the way past departures. There was no doubt that anyone in the vicinity could have been left unawares of the rally, and although the unmistakable presences of law enforcement personnel were highly visible, the rally went off without a hitch.

Speeches from Ken Lewenza, Sid Ryan, Jenny Ahn, and Local 2002's President Jamie Ross fired up an already vocal and enthusiastic crowd. While in an amazing show of support other locals were seen from as far away as Kitchener, Windsor and closer to home in the guise of Oshawa.

It's ludicrous that big companies still think the average worker is but an uninformed peon. That may have been the case even a short time ago as 20 years, but today's members are fully aware through a multitude of information systems what the real story is, so when we hear of beyond generous payouts to CEO's we don't exactly take this lying down.

Air Canada learned this, like all of them, the hard way, there are no secrets anymore. If you ask people to help out and understand the plight of a given company you can't turn around and reward the NVA's at the top that really did nothing to forward the interests of that company right at the customer service level.

Enough of the 'We build 'em you profiteer' approach just because you bought a piece of paper that now hangs on your wall and says you're a learned man of means and therefore entitled to the lions share of gain. As an example there are no failures coming out of Yale and the like. You've paid for a higher education and by hell you got one, deserved or otherwise.

Hugh Lynar, Editor

